

	REQUEST TO REGISTER ON ENTERPRISE AND SUPPLIER DEVELOPMENT (ESD) DATABASE	Ref:ESD/ICT-03-2021/22
	Advert to Register for Information and Communication Technology Services	

INTERESTED ENTERPRISES MUST BE EME OR QSE

Umgeni Water is a state owned business enterprise that operates within the South African legislative parameters. The primary function of Umgeni Water is to supply treated water in bulk to its municipal customers. Umgeni Water invites competent, experienced and interested parties to respond to the above-mentioned advert for **Information and Communication Technology Services**. Potential enterprises should be EME or QSE based in Umgeni Water area of operation (Ethekewini, UMgungundlovu, Harry Gwala, Uthukela, King Cetshwayo, Ilembe, Ugu).

ADVERT DETAILS:

SUBJECT:	Request to Register on Enterprise and Supplier Development Database for Information and Communication Technology Services.
Ref Number:	ESD/ICT-03-2021/2022
Date Issued:	23 July 2021
Closing Date:	30 July 2021
Briefing Session	Not Applicable
Closing Time:	15h00
Submission place:	Electronic documents must be submitted to: esd.database1@umgeni.co.za (it is compulsory to quote the reference number ESD/ICT-03-2021/22 on the email subject line). Only electronic documents will be accepted.
Purpose of Advert	Umgeni Water is requesting service providers for Information and Communication Technology Services to express interest to be registered on Enterprise and Supplier Development Database to be considered for opportunities. Umgeni Water will assess the responses received and use the outcome to select should there be opportunities.
Advert Queries:	ESD Database Administrator: Name: Ms. Ayanda Tiba Tel: 033 341 1120 E-mail: ayanda.tiba@umgeni.co.za

SUBMISSION REQUIREMENTS - Umgeni Water invites EME's and QSE's which provides the following services:

Service 1; Development of an ICT Strategy in compliance to Government Wide Enterprise Architecture (GWEA).

Requirement: 3 projects completed in solutions architecture and systems analysis (provide proof).

Service 2; Develop and review of ICT Policies in accordance to South Africa's Law & Legislation. Also, benchmark against best ICT practise standards (provide proof).

Requirement: 3 projects in developing government polices & procedures (provide proof).

Service 3; Development of ICT Governance Charter related to King IV and other compliance government bodies.

Requirement: 3 projects in developing ICT governance charter & procedures (provide proof).

Service 4; Be able to monitor the Operational Information / Cybersecurity environment.

Requirement: Experience in Information Security i.e. COBIT, SANS 27001 (provide proof).

Service 5; Identify and manage ICT Risks. Understand risk rating ratios and the impact thereof. Back-end development of business processes.

Requirement: Experience in ICT Risk Management in a SAP environment (provide proof).

Service 6; Supply resources to do fault finding and provision of logistics for insurance claims on all HP & Lenovo Laptops & Desktops, HP Printers. Experience in Information Security e.g COBIT, SANS 27001.

Requirement: Accredited OEM Resellers (provide proof).

Service 6: Supply resources to support and install Mitel Telephone & Microlab.

Requirement: Mitel Certification and Accreditation (provide proof).

Service 7: Ability to supply resources to support and install Cisco LAN/WAN and Cisco Wireless Controllers.

Requirement: Cisco Certification and accreditation (provide proof).

Service 8: Ability to supply resource to support and install Microsoft Back-office and end-user support, SCCM, SCOM, Windows Server, VMWare, MS Exchange, MS Office, Trend Micro Anti-Virus, Veeam Backup Software, and Active Directory.

Requirement: Microsoft Certification and accreditation (provide proof).

Service 9; Supply resources to support, develop and enhance the SAP ERP ECC6.0 Modules.

Requirement: Company must be an SAP Partner, K2 to K5 Skills (provide SAP Partner proof).

Enterprises must submit all required documents together with a completed registration form to: esd.database1@umgeni.co.za

Registration forms can be downloaded from Umgeni Water website: <https://www.umgeni.co.za/supplier-documentation/>

STATUS OF THIS ADVERT AND SUBSEQUENT PROCESS

This advert should not be taken nor understood to be an offer to purchase and the Umgeni Water is under no obligation to award any work based on this advert.

The Respondents should take note that this is just an Expression of Interest to be included in the database.