

## **Public Notice**

**Issued by the Corporate Stakeholder Management Unit, Office of the Chief Executive**

**Umgeni Water**

**Wednesday, 27 April 2022**

### **Water Supplied by Umgeni Water is Safe to Drink**

In the past few days, some members of the public expressed concern in the media about drinking water (potable water) quality following flood damage to bulk and reticulation infrastructure in the eThekweni region. Umgeni Water operates and manages raw water abstraction and bulk potable water supply infrastructure in the eThekweni region and many other parts of KwaZulu-Natal.

The eThekweni Metropolitan Municipality, through eThekweni Water and Sanitation, supplies water to consumers in the region.

Umgeni Water provides an assurance that the potable water it supplies to its seven municipal customers, including eThekweni Metro, conforms to drinking water quality standards as stipulated in South African National Standards (SANS) 241: 2015 for drinking water quality. Therefore, the drinking water that is supplied to these customers is safe to drink, and it contributes to securing public health.

Umgeni Water uses advanced water treatment technologies and chemicals to treat raw water abstracted from rivers and dams to ensure that safe drinking water is produced. Chlorine and chlorine-based compounds are used as disinfectants to efficiently and effectively destroy microorganisms during the water treatment process.

Umgeni Water supplies drinking water in bulk to eThekweni Metro, Msunduzi Local Municipality, uMgungundlovu District Municipality, iLembe District Municipality, Ugu District Municipality, Harry Gwala District Municipality and King Cetshwayo District Municipality. This water is treated at some of Umgeni Water's plants that use sophisticated technology and the treatment process is rigorous in ensuring only water that is safe for public consumption is distributed.

In addition to daily monitoring of drinking water, supplementary monitoring is undertaken, using a precautionary approach, to evaluate any areas where possible additional risk is posed.

#### **UMGENI WATER**

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